

SECTION 2  
APPLICATION FOR SERVICE

2.1 APPLICATION

Applications for electric delivery service shall be governed by provisions within Chapter 815 of the Maine Public Utilities Commission. The Company may require an applicant to submit a signed application for service prior to the Company providing electricity delivery service if the Company has a reasonable belief that the request for service involves potential fraud or potential name substitution.

2.2 SERVICE CONTRACT

Whether or not a signed application for service is made by the customer and accepted by the Company, the rendering of the service by the Company, at the request of the customer, shall be deemed a contract between the parties and subject to all provisions of the rate applicable to the service.

2.3 UNAUTHORIZED USE

Unauthorized connection to the Company's electric delivery service facilities, or use of service obtained from the Company without authority or through false pretense, may be terminated by the Company in accordance with the provisions of Maine Public Utilities Commission Rules, Chapter 815 – Consumer Protection Standards for Electric and Gas Transmission and Distribution Utilities, as applicable. The use of service without proper notification to the Company will, in addition to any lawful remedies which the Company may have, render the user liable for the service so unlawfully used at the rate or rates applicable thereto; the amount thereof to be determined by the Company by measurement where possible, otherwise by estimate.

2.4 SPECIAL CONTRACTS

Standard contracts shall be for terms as specified in the rate, but where large or special investment is necessary for the supply or extension of supply of service, contracts for a longer term than specified in the rate, with or without special guarantee of revenue, or other special conditions, may be required to safeguard such investment.

---

Effective Date: May 23, 2025

Peter Cohen

Docket No. 2024-00296

Vice President – Regulatory